



Parents Code of Conduct

1. I will provide all medical information on **Team Unify** as requested by the club giving details of any health conditions and/or concerns relevant to my child. I will report any changes in the state of my child's health to the coach prior to training sessions or events. I will ensure that Team Unify has up to date contact details for me and any alternative person as required.
2. I will deliver and collect my child **punctually to and from training sessions/ events**. I will inform a member of the committee or coaching staff if there is an unavoidable problem. If the club changes my child's lane and/or changing times, I will remember that the change is to provide appropriate levels of training and enable my child to progress and I should therefore support and encourage this at all times.
3. I will ensure that my child is **properly and adequately attired for training sessions and events** including all mandatory equipment, e.g, water, hat, goggles etc.
4. I will inform the **Coach/Welfare officer before a session** if my child is to be collected early from a training session/ event and if so, by whom.
5. I will **encourage my child to obey the rules** and teach them that they can only do their best.
6. I will **behave responsibly as a spectator** at training/events and treat members, coaches, committee members and other parents of members of both my child's organisation and any other organisation with due respect, in accordance with Swim England's commitment to equality and diversity.
7. I will ensure **not to use inappropriate language** within the club environment.
8. I will show appreciation and support my child and all team members.
9. I will ensure my child's needs are met in terms of nutrition and I will listen to advice given from the club Coach.
10. I will support the Coach and Committee appropriately and raise any concerns I may have, in an appropriate manner to the Welfare Officer.
11. I will not enter poolside unless requested to do so or in an emergency.
12. If I wish to have a discussion with the coach, I will check with the Welfare Officer as to how this can be arranged.
13. **Most of all**, I will help my child to enjoy the sport and to achieve to the best of their ability.

The club will:

1. Inform you at once if your child is ill or has had an accident and ensure their wellbeing until you are able to collect him/her.
2. Ensure good child safeguarding guidelines are followed at all times to keep your child safe.
3. Ensure all activities are properly supervised/taught/coached and consent is obtained for any activity outside of that previously agreed.

You have the right to:

1. Make a complaint to the club if you feel the club or a member of the club is not acting appropriate to Swim England/Club rules and regulations. Details of how to do this can be obtained from the club Welfare Officer.
2. Make a complaint on behalf of their child to Swim England's Office of Judicial Administration.